

# Johns Hopkins US Family Health Plan

Field Services Representative

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# US Family Health Plan

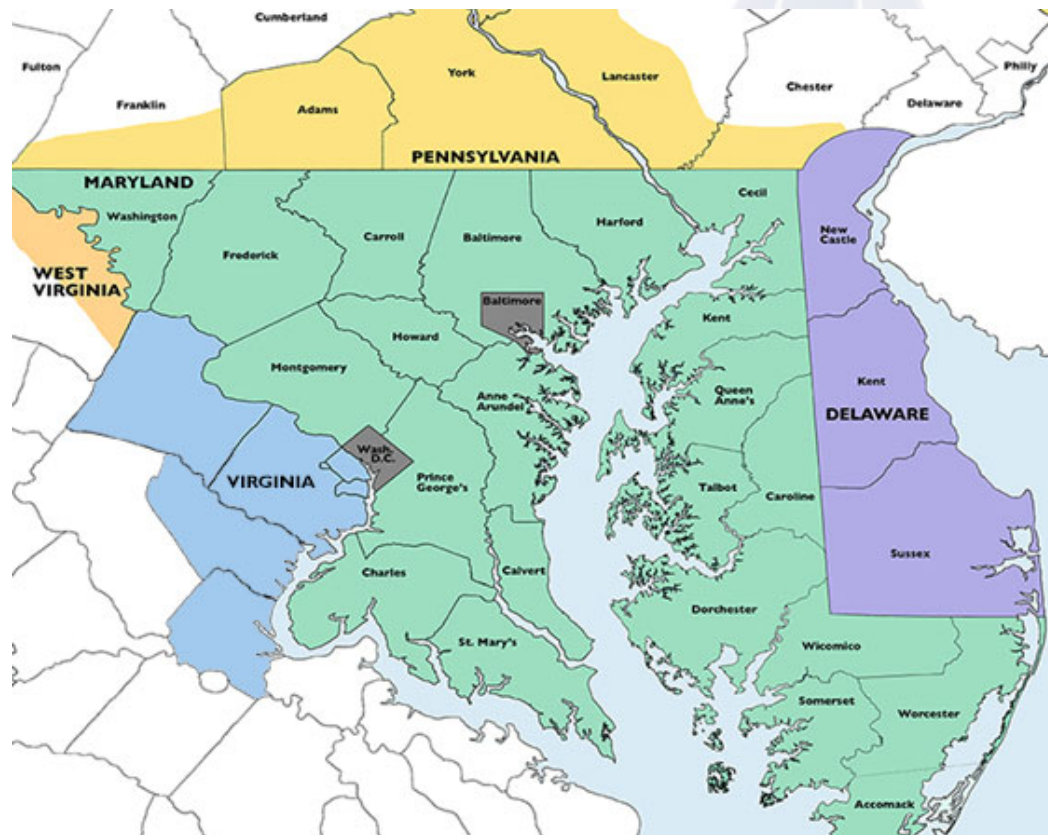
- TRICARE Prime option
- Integral part of the Military Health System
- Same benefits & costs as TRICARE Prime
- Additional value-added services
- Administered locally by Johns Hopkins Health Care
- If you relocate:
  - Transfer to another USFHP provider
  - Transfer to TRICARE Prime provider
  - TRICARE Select

***30+ Years of Providing Quality TRICARE Prime Services***

# Johns Hopkins USFHP Network

## Service Area Includes:

- MD
- DC
- Parts of:
  - PA
  - DE
  - VA (check eligibility on website)
  - WV



**Complete health system:** primary care, specialty care, hospitalization, behavioral health and more

# USFHP Benefits

- Comprehensive Patient Centered Medical Home:
  - Preventive medicine
  - Specialists (referrals required)
  - Behavioral Health (1-888-281-3186)
  - Hospitalization (local network hospital or The Johns Hopkins Hospital – it's your choice)
  - Care Management on request for complex medical conditions (1-800-557-6916)
  - Urgent and worldwide emergency care
  - Electronic Medical System
- You choose your Primary Care Practice and Provider
- Neighborhood practice locations for your convenience
- Prescription drugs with DoD co-pays

# Johns Hopkins USFHP

## Exclusive Value-Added Services

- Two free dental cleanings per year
- Dental discounts (except Virginia)
- Annual eye exam
- Vision care discounts
- 24-hour NurseLine & online NurseChat
- Health and Wellness programs/coaching
- Infertility treatment services at reduced cost
- Elective procedures at reduced cost (e.g., Lasik eye surgery, certain cosmetic procedures)

*High member satisfaction ratings*

# How to Join USFHP

## 1. Ensure info in DEERS is current

- Call 1-800-538-9552 or visit your nearest Military Pass & ID Office

## 2. Go online & choose your primary care location(s)

- [www.hopkinsusfhp.org](http://www.hopkinsusfhp.org) – use the “Find a doctor” tool
- Call practice, verify availability, schedule new patient visit

## 3. Call enrollment weekdays 8:30am to 4:30pm – (410) 424-4780

- Sponsor’s SSN and dates of birth for those enrolling
- Payment for enrollment fee, if retired or a retiree family member
- Can also enroll online through Beneficiary Web Enrollment (BWE)

## 4. Call local Walgreens to transfer existing prescriptions

- Provide USFHP member information to pharmacist
- Send existing drug authorizations to USFHP Customer Service